

Jackie Story
Outpatient Diagnostic Center
7703 Picardy Ave.
Baton Rouge, LA 70808

July 27, 1995

Robert Crider
President
Shielding Dynamics Inc.
19129 N. Pine Dr.
Spring, TX

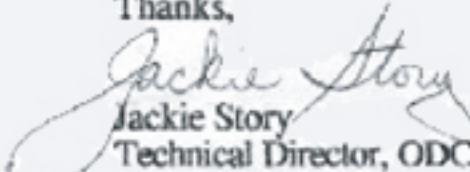
Dear Bob,

Throughout last year the ODC's MRI images began having artifacts regularly. We were repeating sequences on almost each patient. Our Operations Director, Ted Bennett, asked me to call your company to evaluate our problem. I anticipated a refurbishing project of the MRI suite.

You responded within one day and arrived from Texas to evaluate the extent of the RF leak. By the end of two hours you told me we needed to replace the door, then reevaluate the leak. We set up the project for the following weekend. The project was complete and our room was ready for patients Monday morning. All artifacts due to RF leaks were gone.

I believe we received great service for a great price. Clearly customer satisfaction is a true concern of Shielding Dynamics Inc.

Thanks,


Jackie Story
Technical Director, ODC/DDC